## **Hello Parents**

This is a notice to advise the parents and school community that as of 2024 Eclipse Universal will be changing the platform by which we retail East Hamilton Primary School's uniforms.

We will be changing the platform to a fully online uniform shop service; we will no longer be opening a uniform shop on school premises due to the school's needs.

The school uniforms can be purchased via the specially designated East Hamilton Hill Primary School uniform online webstore. All school uniforms are available to be ordered online and all uniforms are available to be purchased every day 24/7 on all devices. We have attached the ordering process on how to order which is a step-by-step guide.

Online orders will be delivered in bulk to the school every Friday starting Term 1, 2024, we will contact you when your order is onboard for delivery and when your order has been delivered to the school and is available for collection.

Online orders must be sent prior to 11AM Thursday to ensure your order is delivered with the weekly batch. Delivery to the school reception is completely free and at no cost to the parents. We have a sizing guide on our online ordering web store page, but we will also leave a sizing kit at the school for parents, carers and for the school to view. Alongside bulk delivery, like our current online ordering model, online orders can also be delivered to residential/business addresses for a nominal fee.

All parents are also welcome to visit our office in Malaga for school uniform purchase and trying on uniform, our office hours are 8:30am – 4:30pm, Monday to Fridays. Our address is Unit 2/10 Stanford Way, Malaga WA 6090 Phone enquiries: 08 9249 4344 Email: <u>reception@eclipseuniversal.com.au</u> Online orders can also be collected from our office premises if preferred/convenient.

Please be advised the last day Eclipse Universal shall be operating a uniform shop from school premises is the 11<sup>th</sup> of December. All parents wishing to order uniform after the 11<sup>th</sup> of December or during school holidays should order their uniform online however orders will not be attended to until the 10<sup>th</sup> of January.

Eclipse Universal will be opening a Pop-up store on the 29<sup>th</sup> of January for Back to School mainly for the purpose of distributing all online orders placed after the 11<sup>th</sup> of December. We will have some uniform present at our pop-up store, but we advise all parents to primarily order online as we will have limited stock and sizing available for purchase.

We look forward to servicing all parents and carers of East Hamilton Hill Primary School and we ensure that this will be a smooth transition.

Thank you,

Eclipse Universal Team